



## FOR IMMEDIATE RELEASE

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## **Baylor Scott & White Surgical Hospital at Sherman Receives 2017 Women's Choice Award®**

### ***Hospital recognized as one of America's 100 Best Hospitals for Patient Experience***

**Sherman, Texas**, May 18, 2017 – Baylor Scott & White Surgical Hospital at Sherman has been named one of America's 100 Best Hospitals for Patient Experience by the [Women's Choice Award®](#), America's trusted referral source for the best in healthcare. The award signifies Baylor Scott & White Surgical Hospital at Sherman has been ranked within the top-100 hospitals of similar size based on number of beds.

The methodology used to select Baylor Scott & White Surgical Hospital at Sherman as one of the top-100 hospitals on the list is unique in that it evaluates specific Hospital Consumer Assessment of Healthcare Providers and Systems ([HCAHPS](#)) [survey results](#) along with primary research about women's healthcare preferences.

The Women's Choice Award collects the data for the following HCAHPS survey measures and uses a weighted average to award the best hospitals for patient experience:

- Effective communication with nurses and doctors
- Responsiveness to requests for help
- Pain management
- Explanation about medications before being administered
- Bathroom and room cleanliness

- Patient recommendation rating

[According to the Agency for Healthcare Research and Quality \(AHRQ\)](#), good patient experience positively correlates to disease management, adherence to treatment plans and health outcomes.

“This hospital was awarded because it is one of the best at treating its patients the way its patients want to be treated,” said Delia Passi, founder and CEO of the Women’s Choice Award. “Hospital choice is a critical decision, particularly for women, who make over 80 percent of healthcare decisions. Our designation makes it easier for them to choose a hospital where they and their families are more likely to have a better experience and outcome.”

Baylor Scott & White Surgical Hospital at Sherman is one of 400 award recipients representing the hospitals that have met the highest standards for patient experience in the U.S. as determined by the Women’s Choice Award.

“We are honored to have earned the 2017 Women's Choice award as one of the top-100 hospitals in the U.S. for patient experience,” said Marc Devorsetz, CEO of Baylor Scott & White Surgical Hospital at Sherman. “We take seriously the opportunity to serve our community and the trust being instilled in us with this honor. This award is further evidence of our goal of putting the patient at the center of everything we do.”

For more information on America’s 100 Best Hospitals for Patient Experience, please visit [womenschoiceaward.com/best-hospitals/](http://womenschoiceaward.com/best-hospitals/)

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### **ABOUT Baylor Scott & White Surgical Hospital at Sherman**

Baylor Scott & White Surgical Hospital at Sherman (formerly Heritage Park Surgical Hospital) opened in November 2010 in Sherman, Texas. It started with a state-of-the art 57,000 square foot facility and has since expanded to include a second operating facility and an imaging center nearby. It has 10 operating rooms, three procedure rooms and 10 private inpatient rooms. The hospital is supported by physicians encompassing a broad range of specialties: otolaryngology (ENT), gastroenterology, general surgery, gynecology, neurosurgery, orthopedics and sports medicine, oral surgery, dermatology, breast oncology, ophthalmology, pain management, podiatry, plastic surgery and urology. In addition to its core specialties, Baylor Scott & White

Surgical Hospital at Sherman also offers occupational medicine, lab and imaging services. For more information, please visit: [BaylorSherman.com](http://BaylorSherman.com) or call (903) 870-0999

**ABOUT THE WOMEN'S CHOICE AWARD®**

The Women's Choice Award® is a trusted referral source, empowering women to make smart healthcare choices by identifying the country's best healthcare institutions based on robust criteria that consider female patient satisfaction and clinical excellence. The Women's Choice Award was recently honored by the INC 5000 List of America's Fastest-Growing Private Companies in 2016 for a second consecutive year. Visit <http://www.womenschoiceaward.com/> to learn more.

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